Dragonpass*

Dragonpass App User manual



Download the Dragonpass App



Get access and enjoy exclusive membership benefits with the Dragonpass App. Available to download from Apple App Store and Google Play. Just search for Dragonpass.

GET IT ON

Google Play

Download on the App Store

Registration

Explore Dragonpass* Your pass to more Login New user? Activate your membership Activate membership

Select 'Create Account'



number and activation

code. Select 'Continue' (button will become active

once details are entered

into the fields)



Enter details and select 'Continue'

Confirm email and phone number, select continue. An activation code will be sent via SMS

Your details

Any edits made to your details within our app

will not automatically update your records

These new details will be used for your login, password recovery and other notifications.

Continue

Edit

Do you want to update your details?

with your bank or service provider.

First name

Last name

Smith

Confirm

john@gmail.com

+278 99891010

John

Enter activation code

Continue

Verification code sent

your mobile number.

Didn't receive it?

Resend or send to my email.

Vermeation

0 0 0 - 0 0 0

Enter the six-digit verification code sent to

Registration

. 9:41 **?** 70 9:41 Privacy and terms \leftarrow Create password Please familiarise yourself with, and accept, Password the DragonPass terms to use this app and services. - Terms of use Confirm password - Terms and conditions - Privacy Policy Strength: Poor Your password must contain: 8 characters or more At least 1 lower case At least 1 upper case At least 1 number At least 1 special character (.,@/) Accept

Review and accept T&C's Continue

Create password

. 9:41 Create password Password \times Show Confirm password × Hide 12345Aa. Strength: Strong Do you want to enable Face ID? Don't allow Yes At least 1 number At least 1 special character (.,@/)

Continue





Enable biometrics

Membership is active. Choose to login or leave app

Log In – Username and Password

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				I	Explore
	Dre	agonp	ass	•	
	You	ır pass to	more	9	
		Login			
Ν	lew user?	Activate yo	ur mem	bership	
	Activ	ate memb	ership		

Select LogIn

	Explore
Dragonpass*	
Email address or membership number hello@gmail.com	×
Password	× Show
Remember my details	
Fo	rgot password
Login	
Login Login with Face ID	
Login Login with Face ID Membership not activated	17

Enter email or DPID and password



Successful login takes user to Homepage

Log In – Biometrics



Select Login

Select "Login with Biometric ID"



Successful login takes user to Homepage

Biometrics – Switching on/off







Complete Face ID



To deactivate, toggle the 'Enable Biometric ID login' to 'off'. Confirmation banner will appear

Select Account icon at the bottom of the page and select 'Settings' Slide the 'Enable Biometric ID for login' toggle to 'on'

Access a Lounge



Select 'Lounge' icon on Homepage



Search required airport. See list of available Lounges, and select the required one



View more details such as the lounge location, opening hours and amenities. Click 'Get access code' to gain access



Present access code to the lounge desk team for validation.

Dining



Select 'Dining' icon on Homepage



Dining list (filtered by airport)



The Dining location details screen will show the available options – either a fixed value voucher in exchange for 1 lounge entitlement, or a percentage discount available as part of If the fixed value voucher is selected, this will remove 1 entitlement and generate a QR code to be scanned by the dining location If the membership discount is selected, the user will generate a corresponding voucher, but no entitlement reduction is performed.



Fast Track



Select 'Fast Track' icon on Homepage



Search required airport. See list of available Fast Track lanes, and select the required one



Enter Date and Time, Flight Number (will only show where required) and the number of passengers

5.41		
\leftarrow	Fast Track	
Step 2: Pass	enger details	
Passen	ger details	
Please ente	er your details below to	o match your
travel docu	iments	
Passenger	1	
Input label Input text		~
Supporting o	or description text	
Input label		
Input text		Ť
Supporting o	or description text	
Passenger	2	
Input label		~
Supporting o	or description text	
Input label		~
Supporting o	or description text	
Passenger	3	
Input label		~
Cunnertine	e description tout	
	Continue	

Enter passenger details

Fast Track – Pay as you go checkout



	7
Eticket We'll send confirmation and your passes to your email address be	Fast Track low.
Email address johnathon.swales@gmail.com	
Payment	
Subtotal	\$90.00
Total	\$90.00
Mastercard **** 2597	
Mastercard **** 2597 Active • Expiry 12/25	
Mastercard **** 2597 Active • Expiry 12/25 Cvc	
Mastercard **** 2597 Active • Expiry 12/25 Cvc 123	Ø
 Mastercard **** 2597 Active • Expiry 12/25 cvc 123 I agree to DragonPass' Privac of Use and Terms and Condit DragonPass to collect my pe information for use related to 	© Policy, Terms tions. I allow rsonal o this Program.
 Mastercard **** 2597 Active • Expiry 12/25 cvc 123 I agree to DragonPass' Privac of Use and Terms and Condi DragonPass to collect my pe information for use related to Buy now 	© Policy, Terms tions. I allow rsonal this Program.

Scroll to review the order summary. Review payment method. Review and accept T&C's. Select 'Buy now'



Success page. Select 'Back to home' to return to Homepage or 'Go to my bookings' to view booking

Switch Membership



Select Membership icon at the bottom of the page and then select 'Switch membership' button



Switch to the required membership by toggling the slider next to each membership



When toggling between memberships user will see confirmation banner when switch occurs

Add Membership



Select Membership icon at the bottom of the page and then select 'Add membership' button

membership'



number and activation

code. Select 'Continue' (button will become active

the fields)

once details are entered into



Success page

Add card



Select Account icon at the bottom of the page and then select 'Cards'



Select 'Add my card'

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←	Add a ne	ew card		
Add a p	ayment card to	o your profil	e	
Card	number			
Name	e on card			
Expir	y date	CVC		
Sav	e as default ca	rd		
	Sa	ave		



Enter card details and select 'Save' (button will become active once details are entered into the fields) Card is added to 'Cards' section

Adding additional cards

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Dragonpo	ass*		VISA
	Davi david.lim@	d Lim Demail.com	
My pr	ofile		>
🗔 Cards			>
Settin	gs		>
🖤 My fav	vourites		>
🖾 Bookir	ngs & Usag	е	>
🖹 Legal	& Privacy		>
⑦ FAQ's			>
💪 Conta	ct us		>
[→ Logou	t		
	Version: 0	00.000.000	
Home	Explore	Membership	@ Account
_			

Select Account icon at the bottom of the page and then select 'Cards'



Select 'Add new card'





Enter card details, if required check Save as default card. Select 'Save' (button will become active once details are entered into the fields) Details will show on Card section of Account page. User will see confirmation banner. Select 'Save Changes'

Fitness – Find Gyms



Select 'Fitness' icon on Home Screen underneath "Lifestyle & travel benefits"

9:41 • • • • • • • • • • • •	? 70
← Location search	
Q Fra	×
Use my location	
℅ Frankfurt International Airport (FRA) Frankfurt, Germany)
% Francisco Bangoy International Airpo (DVO) Davao, Philippines	ort
% Franjo Tudman Airport (ZAG) Zagreb, Croatia	
Frankfurt Germany	
© France	
彩 Hahn Airport (HHN) Frankfurt, Germany	
े Paris	

Search locations (country or city), or use your location

lil S Location search Q France \times Ose my location Places
 Select a city or country to search for gyms and fitness classes. France Lyon France Paris France 🕅 Airports Select an airport to search for lounge, dining and fast track benefits. Paris Charles de Gaulle (CDG)

Select a city from search results (if no gyms, only airports will show) View available gyms on Map View or List View, and select to view.



Fitness – Gym/Class Listings



Browse gym information, facilities and view gym schedule / select day pass

\leftarrow		Schedu	le	
Today	Wed 22	Thu 23	Fri 24	Sat 25
Class (7))			Filter 😂
II	Day Pas Book a d during op	SS ay pass for gy pening hours (/m access a on your cho	nytime sen date.
10:00 60 min	Hatha Y	⁄oga		
13:00 60 min	Hatha Y	⁄oga		
13:00 45 min	Super F	un Boxing		
15:00 45 min	Super F	un Boxing		
16:00 60 min	Hatha Y	⁄oga		
20:00 120 min	Class n	ame class n	ame name	e

View gym schedule for next 7 days, and select to begin booking process



Review booking information for selected class or day pass

Fitness – Booking Flow



Review order information and select payment method (PAYG or Entitlement) Successful Booking and Confirmation Email Sent to User Booking Pending / awaiting gym confirmation (approx. 20% of gyms) Class fully booked and booking not made due to this

Fitness – Check In



View booking on Home Screen in Upcoming Bookings module or at top of the page for imminent bookings.

User can also go into Bookings & Usage to press "Check in"



Press "Check-in" button up to 1 hour before class, and up to 1 hour after class.

User can also cancel booking 2+ hours before from here.

 \odot You are checked in: Fit @ Tottenham Court Please present this screen to a member of staff at the venue to gain access. Name John Smith Activity Hatha Yoga Checked in Sat, 14 Jan 2024, 10:30 Powered by **boddy** Back

Show the Check-in screen to the gym provider and enjoy the gym/class!