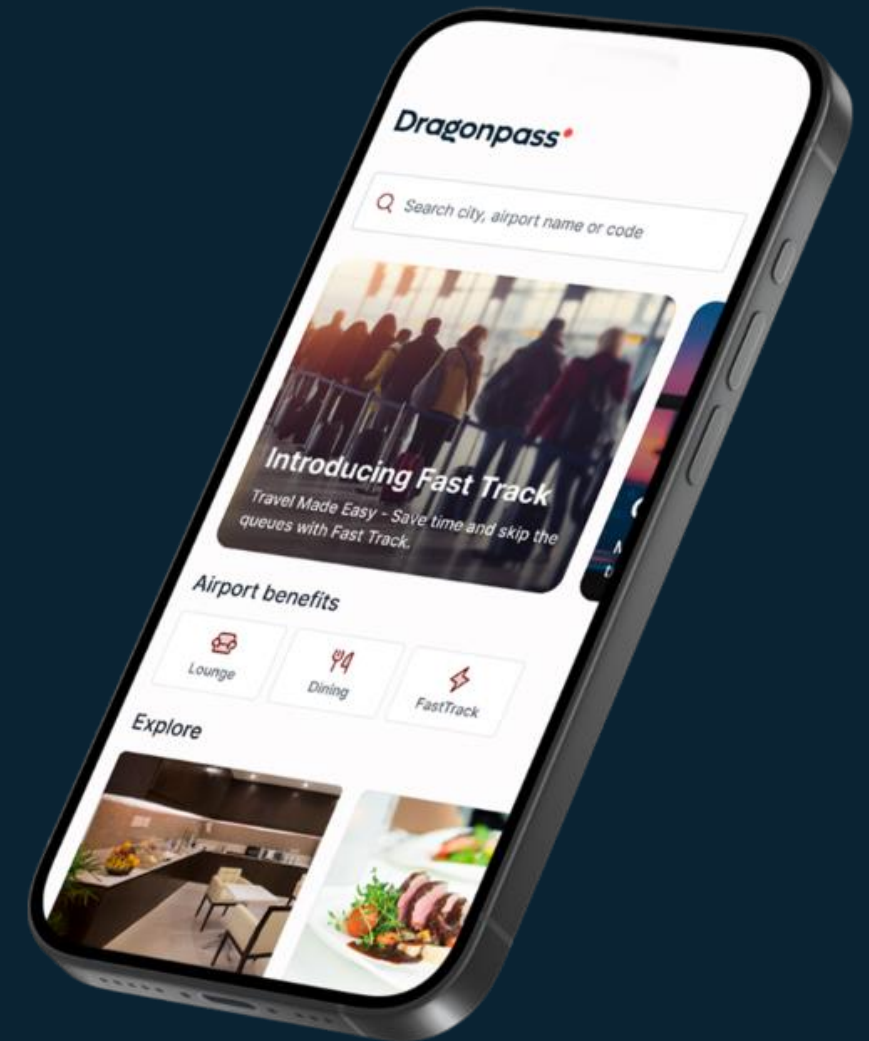
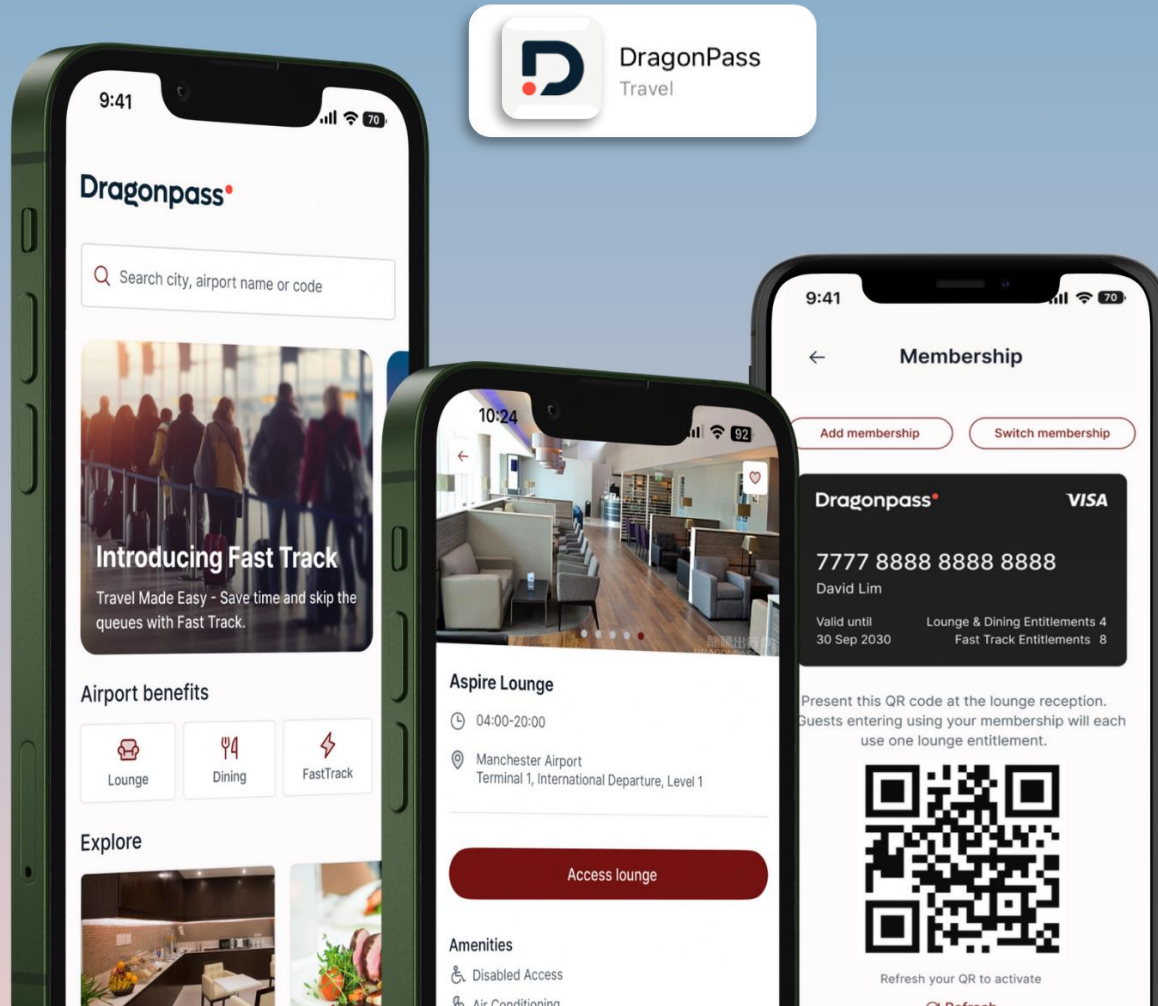


# Dragonpass App

## User manual



# Download the Dragonpass App

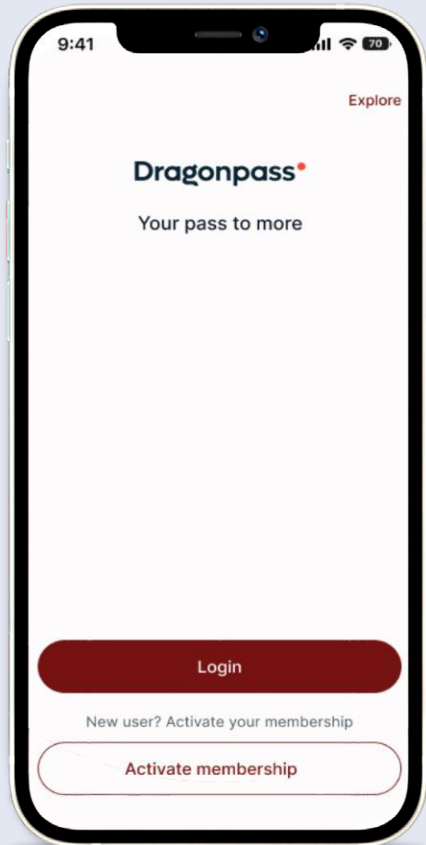


Get access and enjoy exclusive membership benefits with the Dragonpass App. Available to download from Apple App Store and Google Play. Just search for Dragonpass.

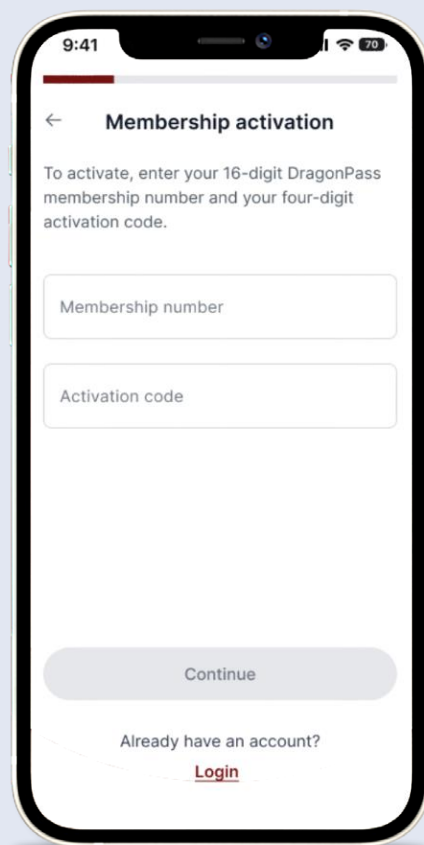
Download on the  
**App Store**

GET IT ON  
**Google Play**

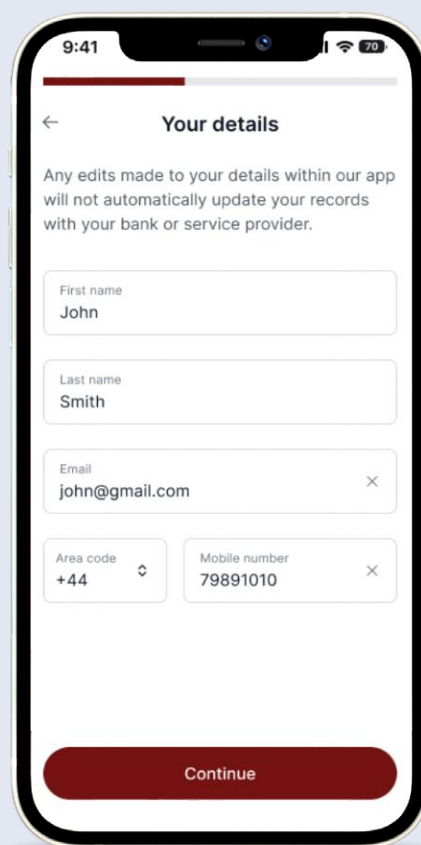
# Registration



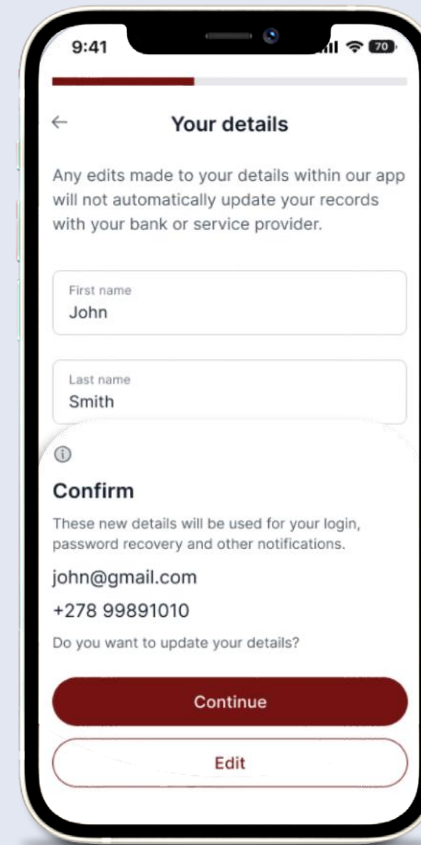
Select 'Create Account'



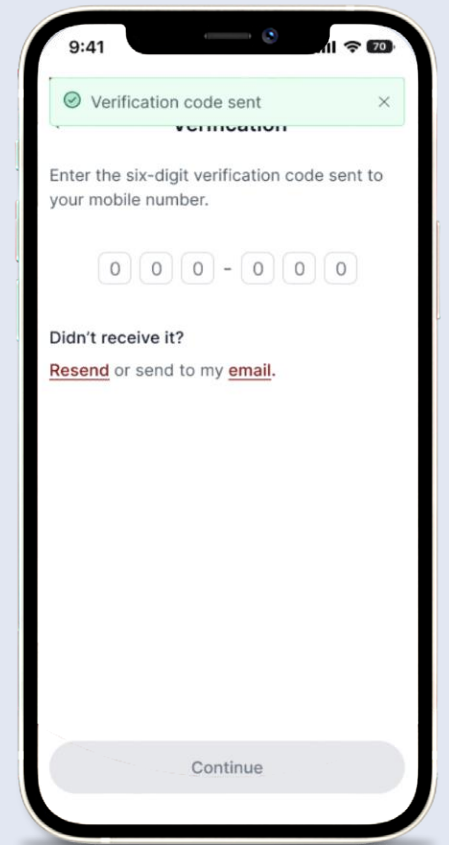
Enter membership number and activation code. Select 'Continue' (button will become active once details are entered into the fields)



Enter details and select 'Continue'

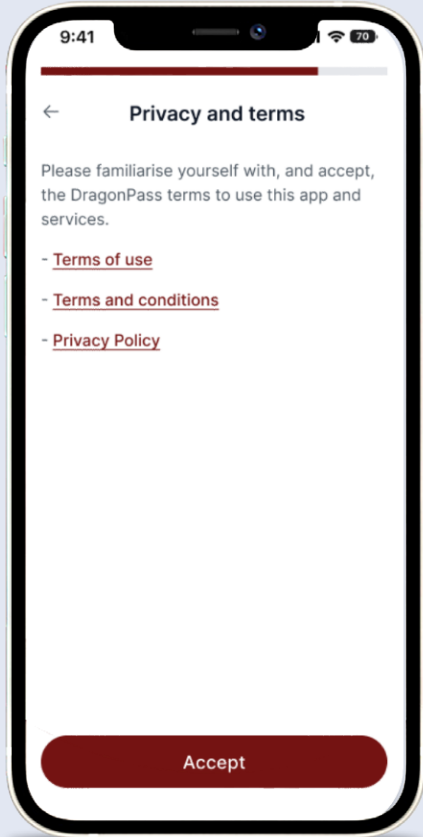


Confirm email and phone number, select continue. An activation code will be sent via SMS

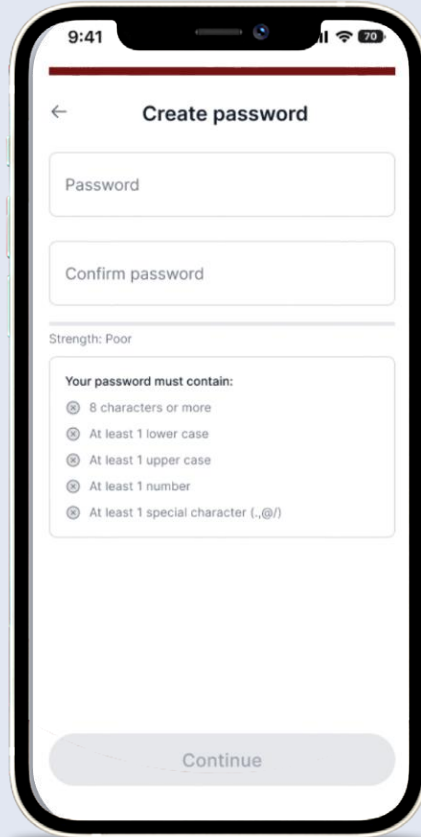


Enter activation code

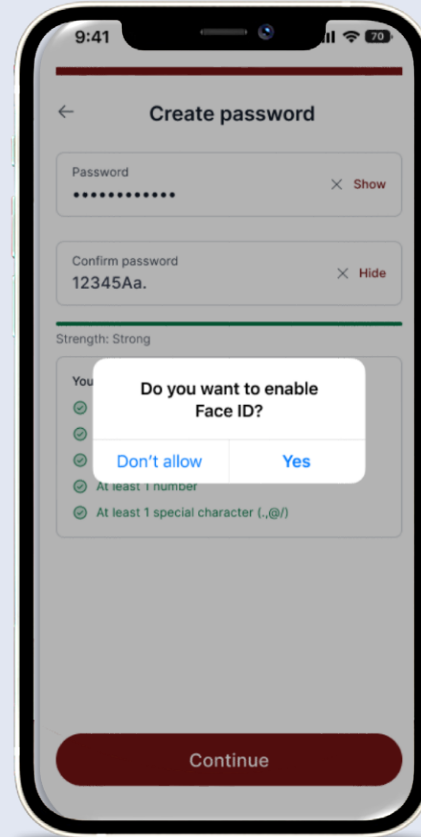
# Registration



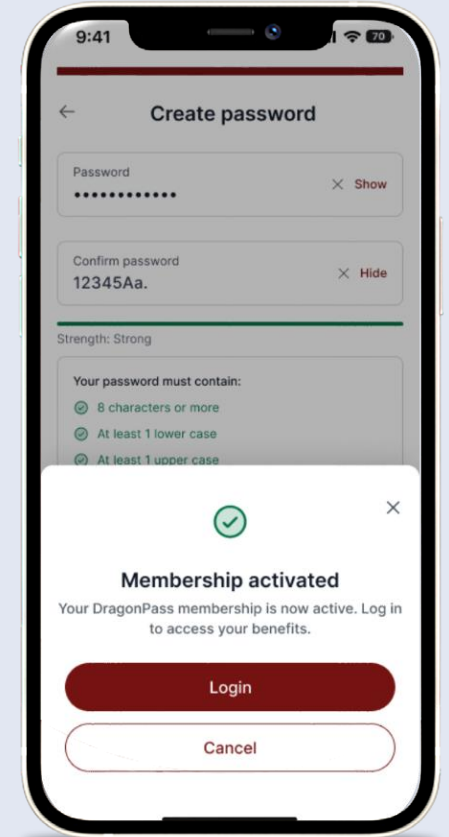
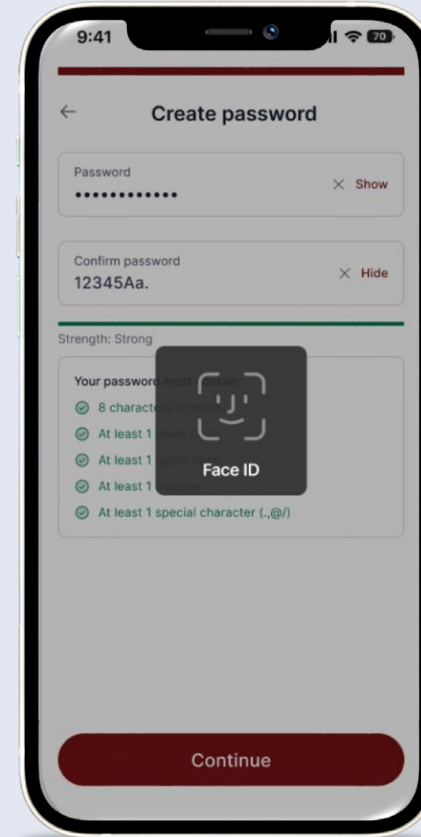
Review and  
accept T&C's



Create password

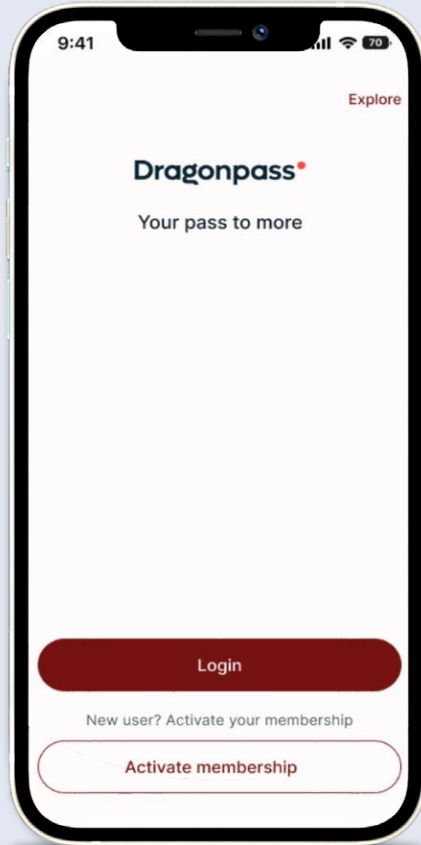


Enable biometrics

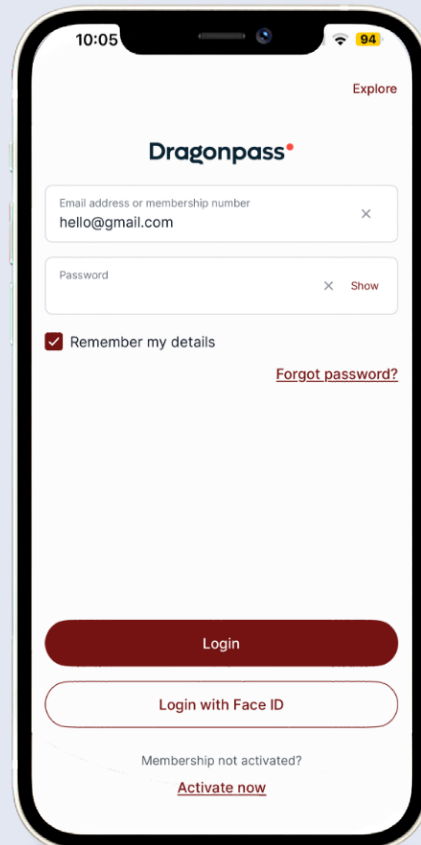


Membership is  
active. Choose to  
login or leave app

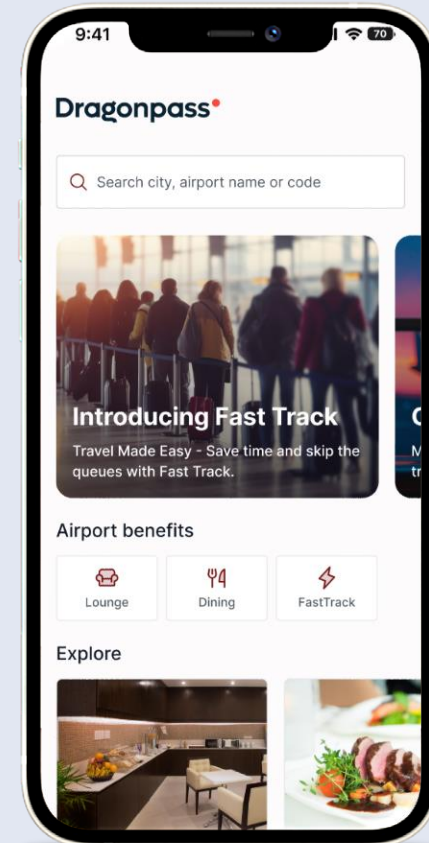
# Log In – Username and Password



Select Login

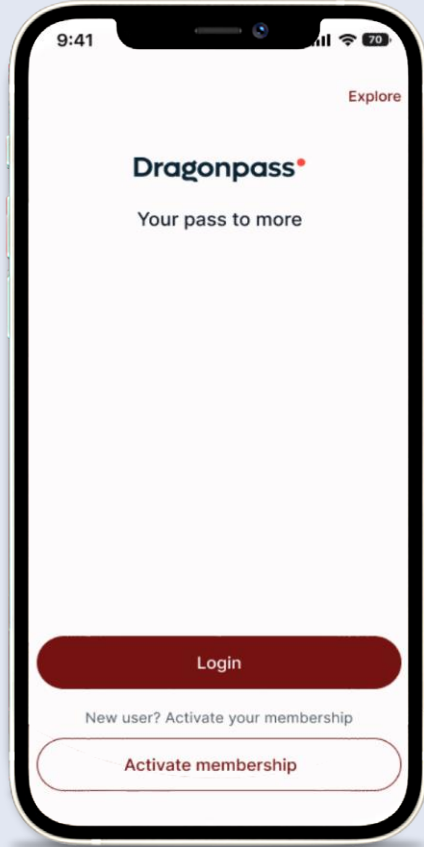


Enter email or DPID and password

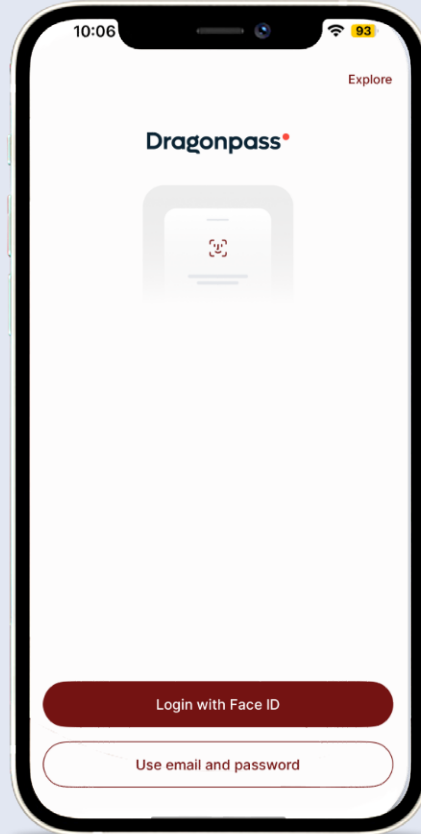


Successful login takes user to Homepage

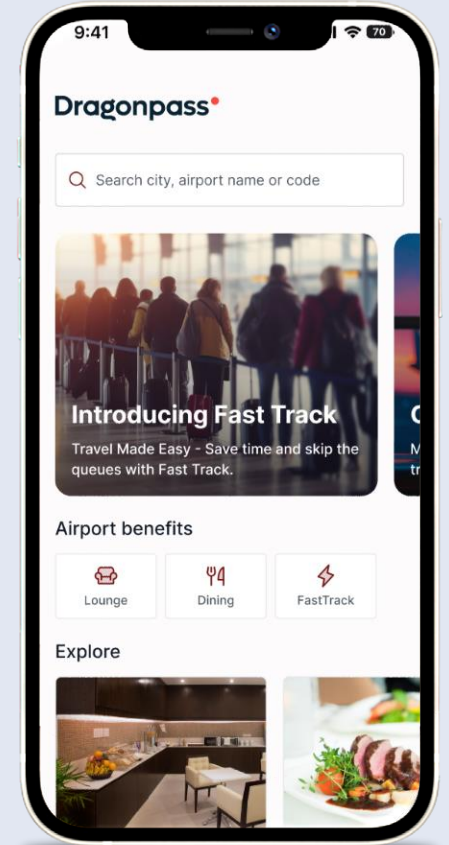
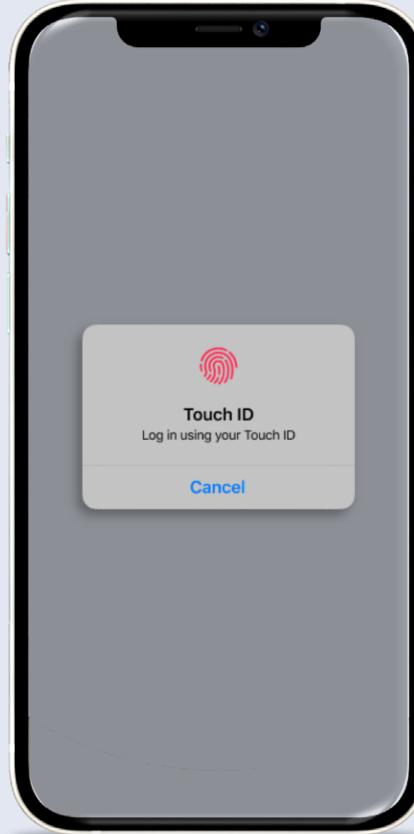
# Log In – Biometrics



Select Login



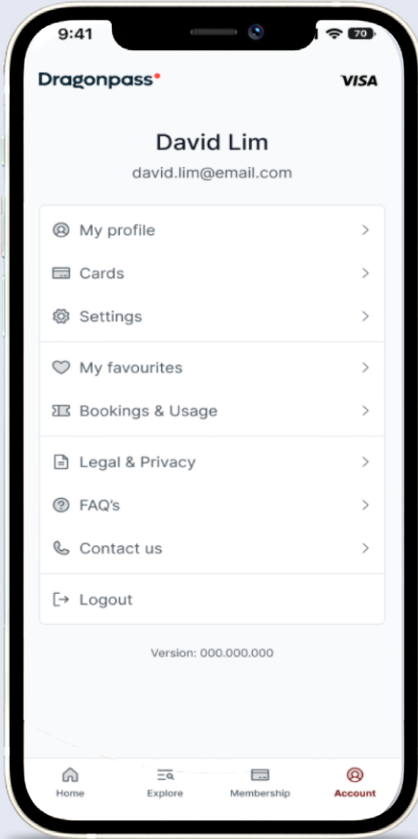
Select "Login with Biometric ID"



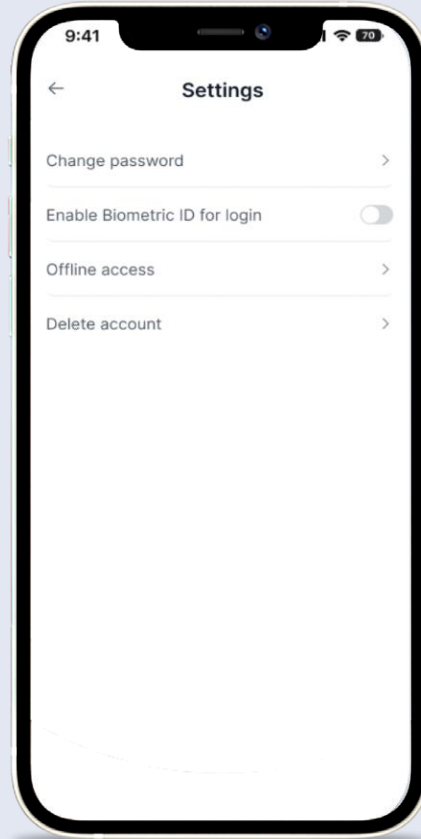
Successful login takes user to Homepage



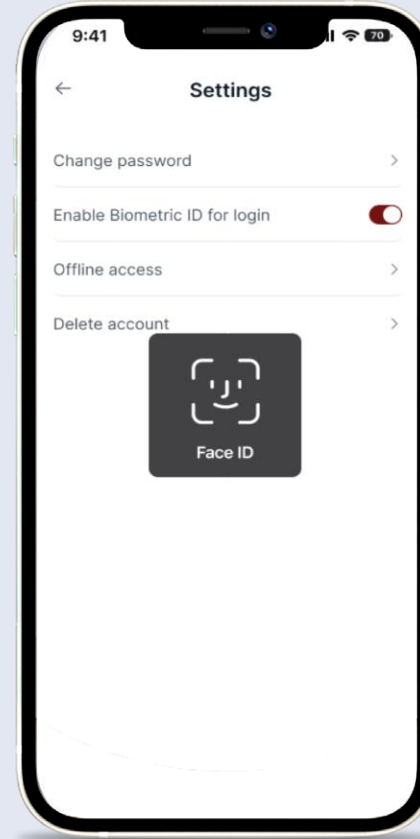
# Biometrics – Switching on/off



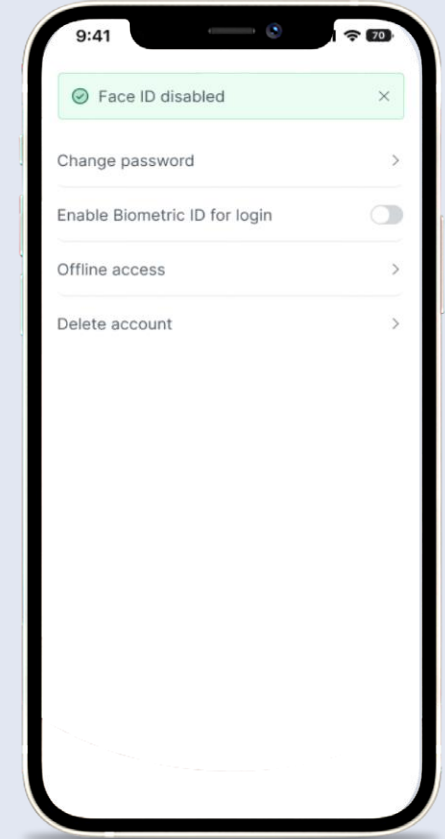
Select Account icon at the bottom of the page and select 'Settings'



Slide the 'Enable Biometric ID for login' toggle to 'on'

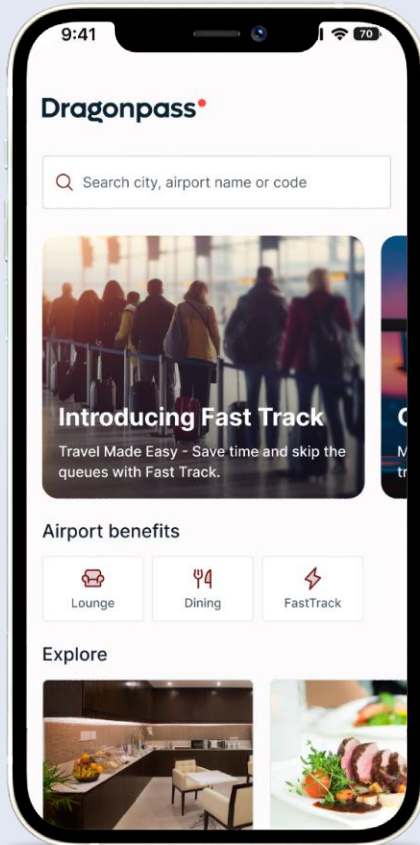


Complete Face ID

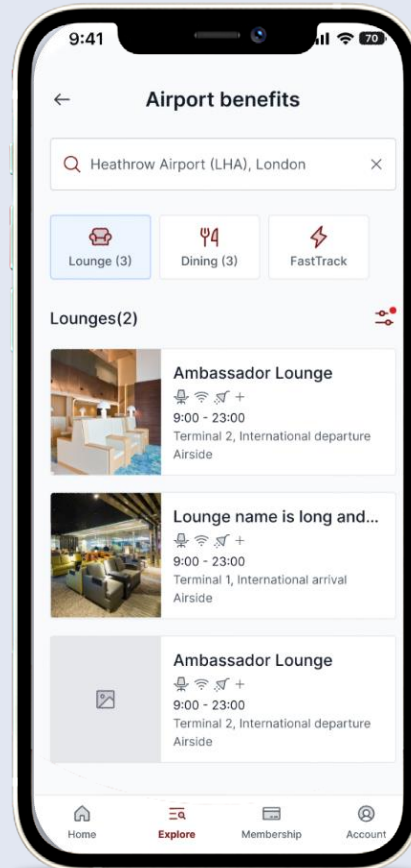


To deactivate, toggle the 'Enable Biometric ID login' to 'off'. Confirmation banner will appear

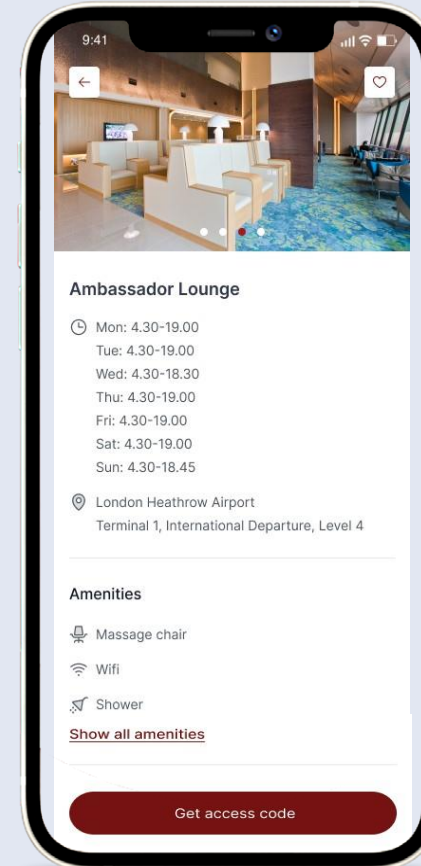
# Access a Lounge



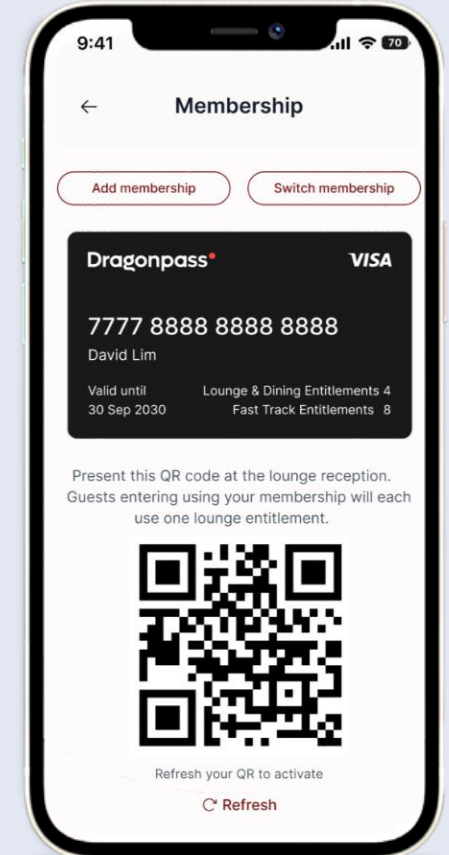
Select 'Lounge' icon on Homepage



Search required airport. See list of available Lounges, and select the required one



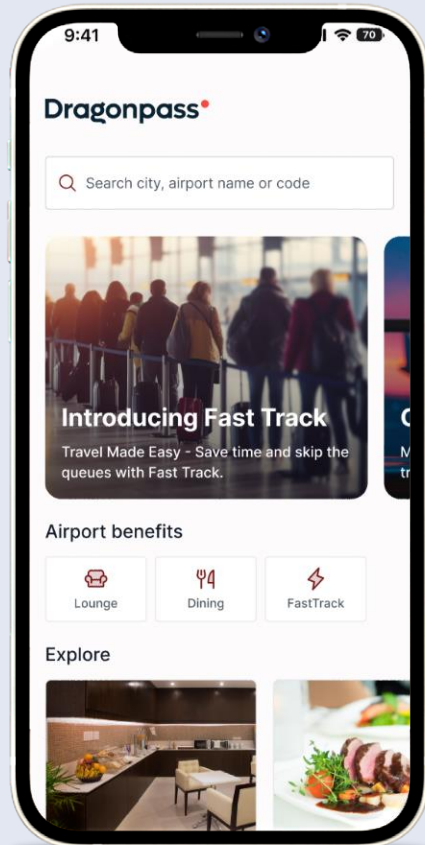
View more details such as the lounge location, opening hours and amenities. Click 'Get access code' to gain access



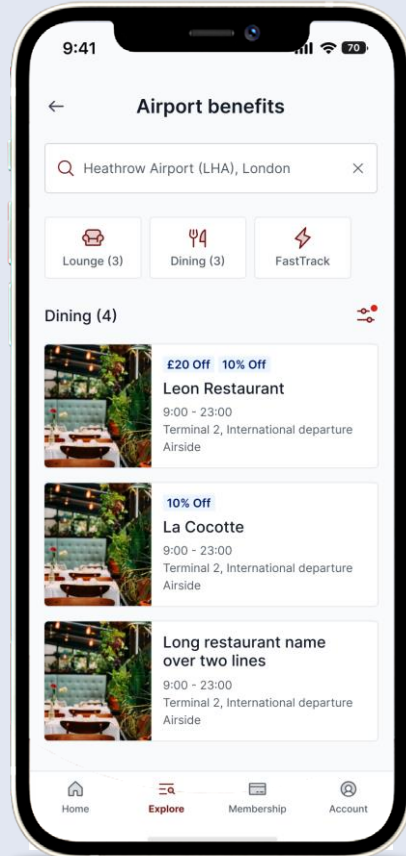
Present access code to the lounge desk team for validation.



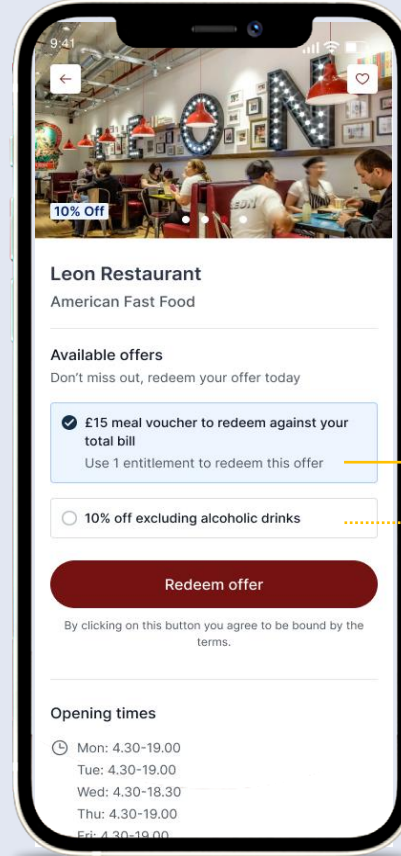
# Dining



Select 'Dining' icon on Homepage



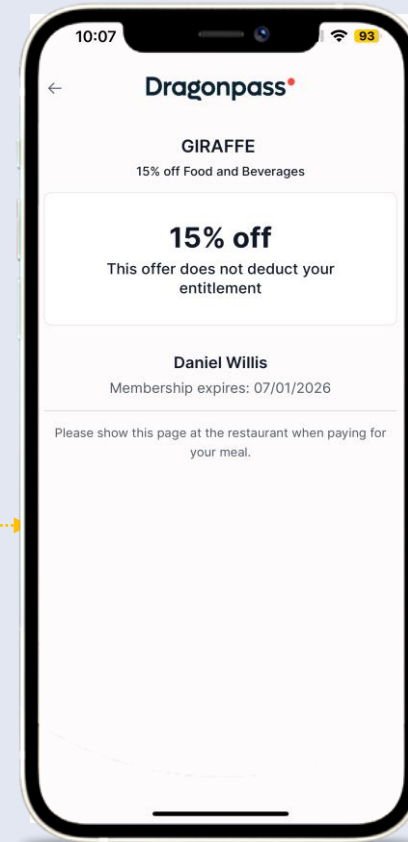
Dining list (filtered by airport)



The Dining location details screen will show the available options – either a fixed value voucher in exchange for 1 lounge entitlement, or a percentage discount available as part of the membership.

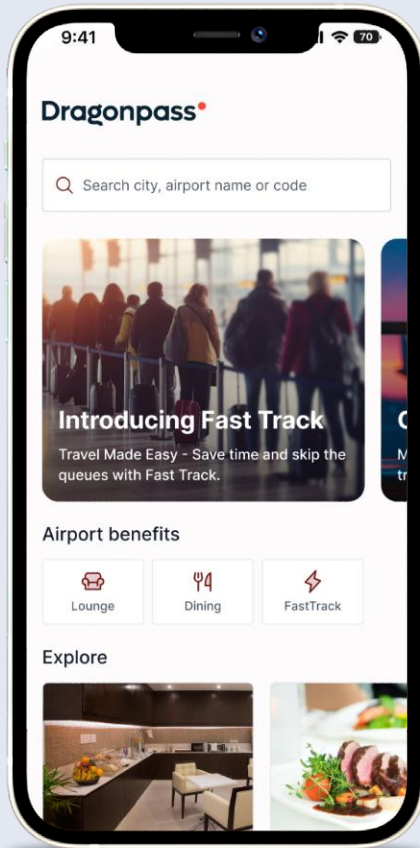


If the fixed value voucher is selected, this will remove 1 entitlement and generate a QR code to be scanned by the dining location

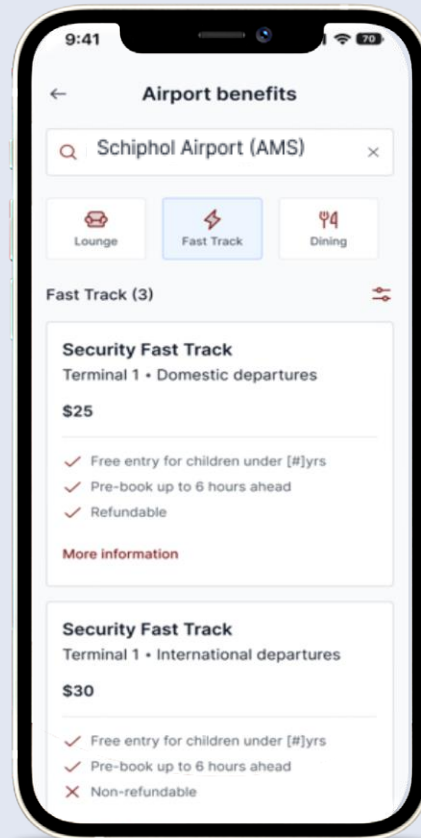


If the membership discount is selected, the user will generate a corresponding voucher, but no entitlement reduction is performed.

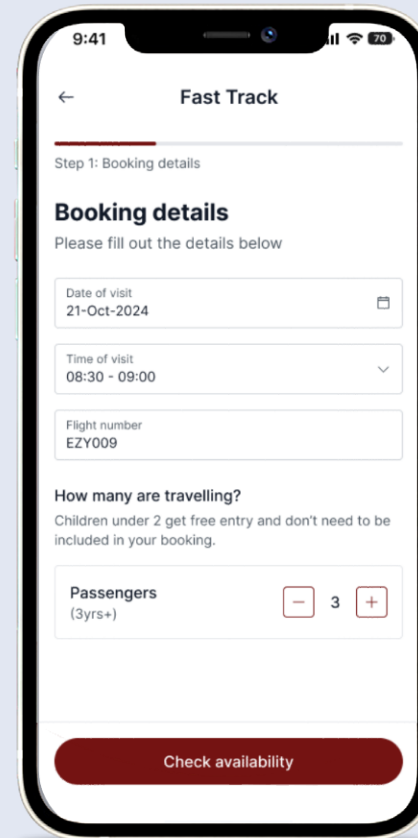
# Fast Track



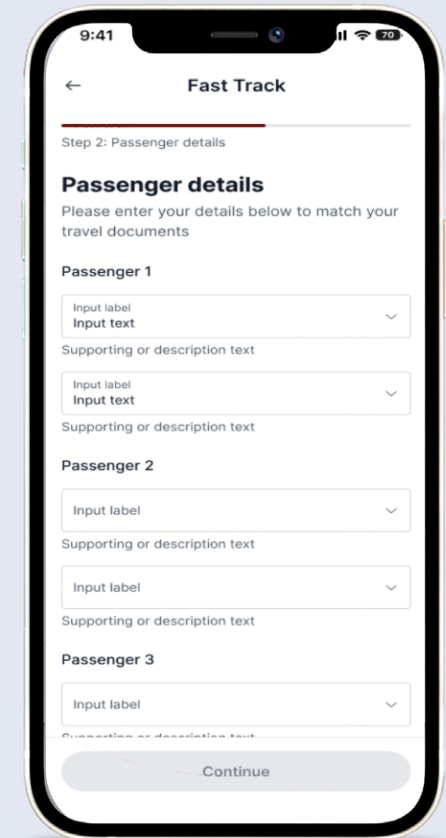
Select 'Fast Track' icon on Homepage



Search required airport. See list of available Fast Track lanes, and select the required one

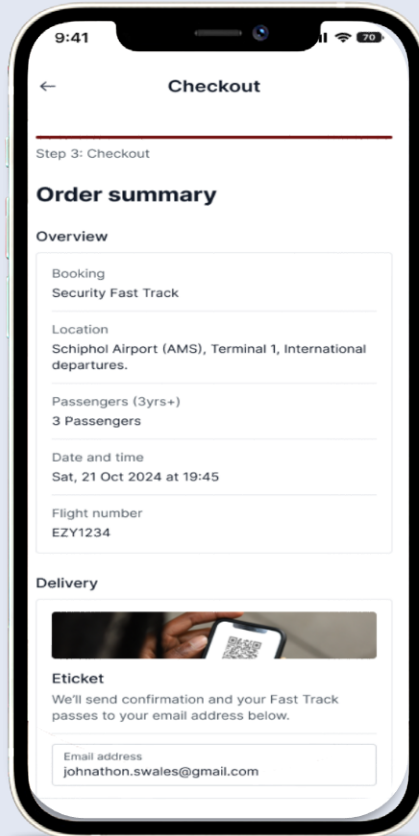


Enter Date and Time, Flight Number (will only show where required) and the number of passengers

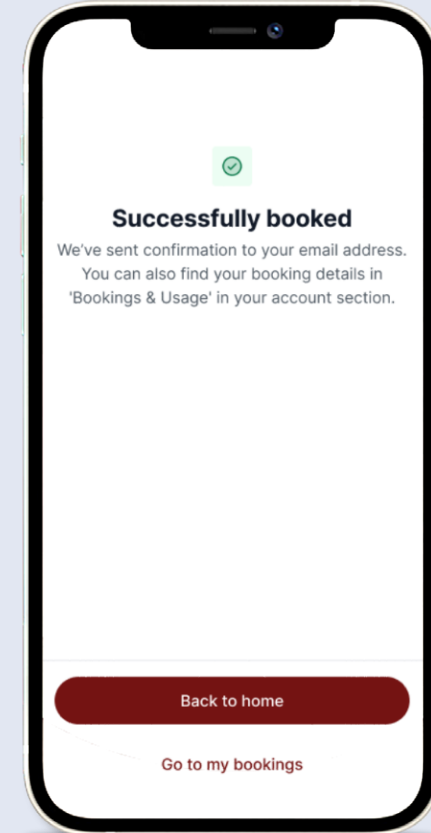
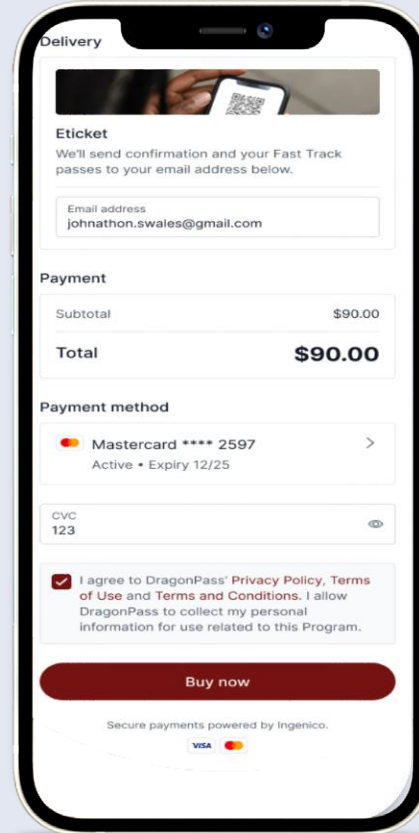


Enter passenger details

# Fast Track – Pay as you go checkout

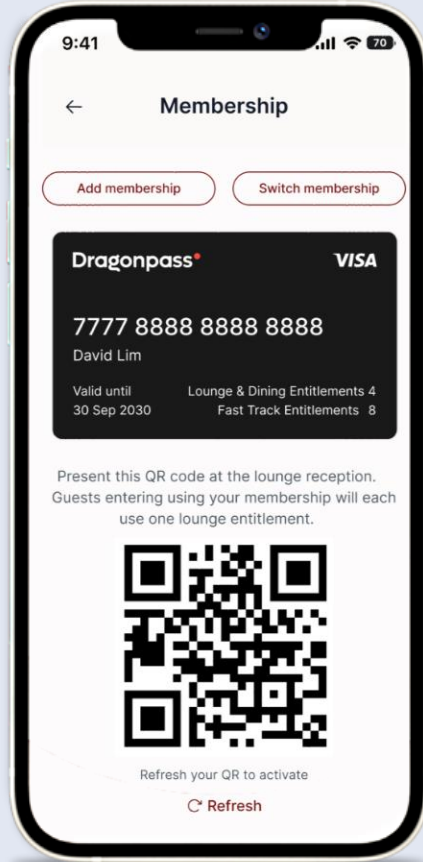


Scroll to review the order summary. Review payment method. Review and accept T&C's. Select 'Buy now'

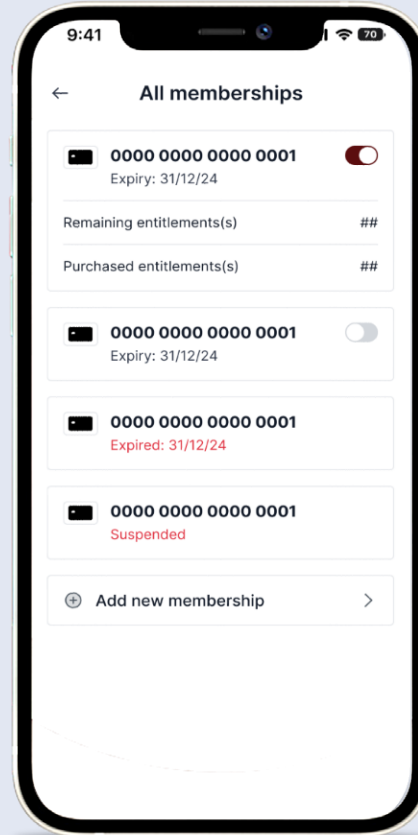


Success page. Select 'Back to home' to return to Homepage or 'Go to my bookings' to view booking

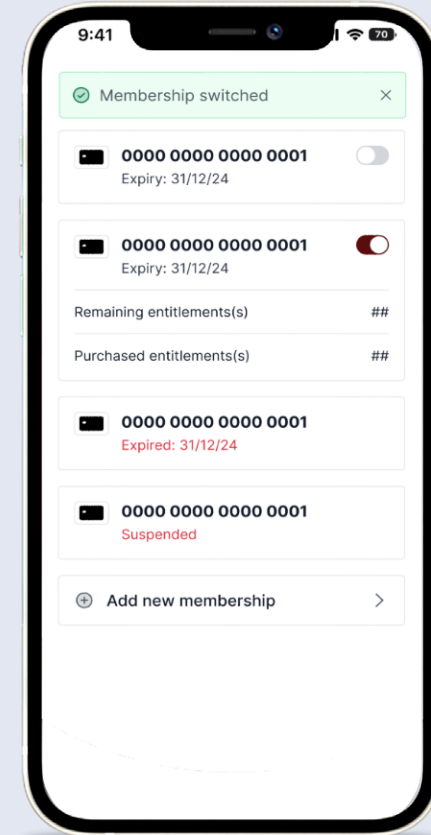
# Switch Membership



Select Membership icon at the bottom of the page and then select 'Switch membership' button

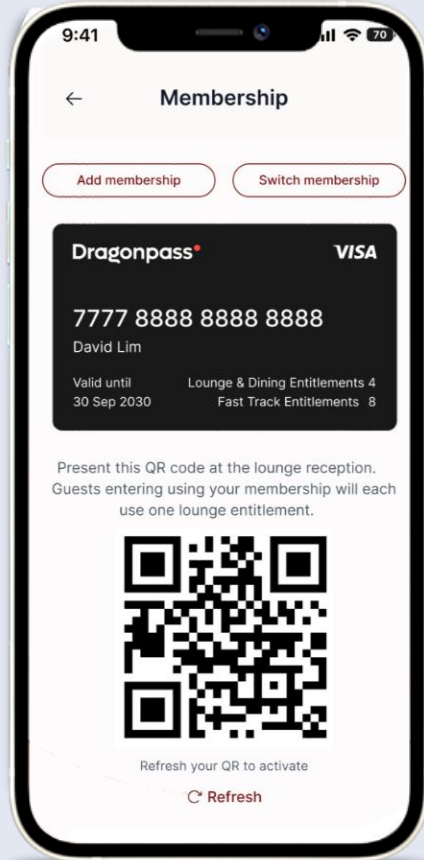


Switch to the required membership by toggling the slider next to each membership

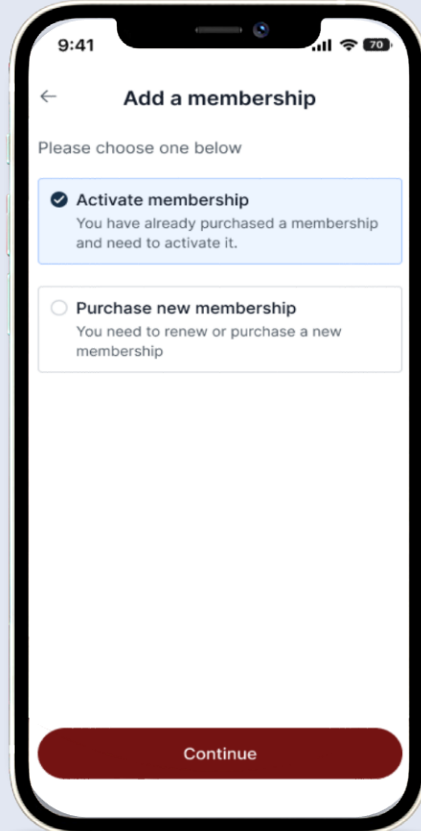


When toggling between memberships user will see confirmation banner when switch occurs

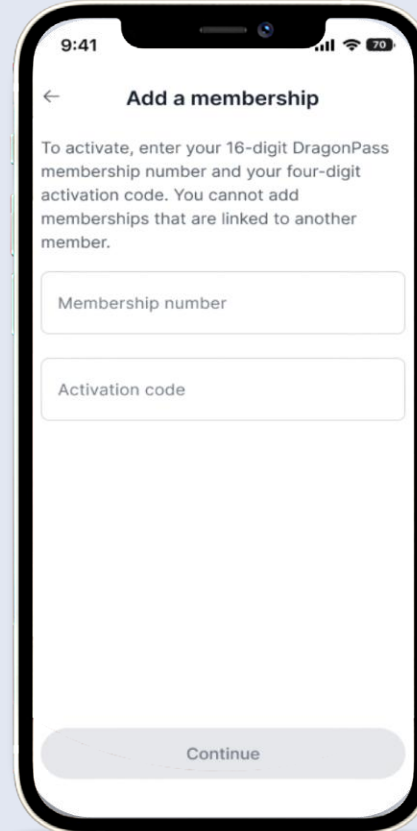
# Add Membership



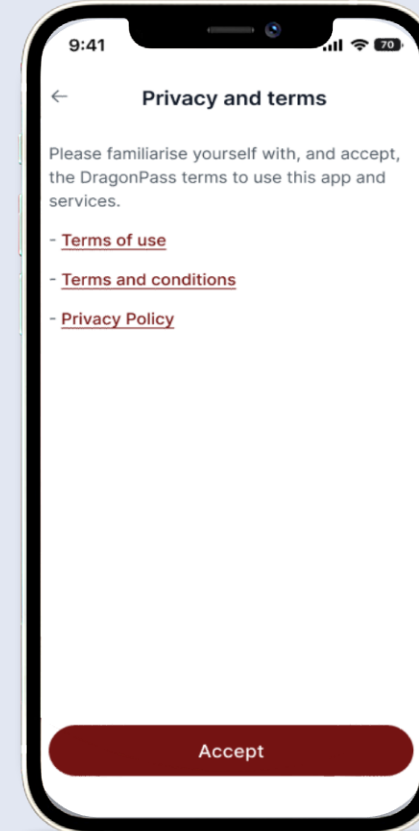
Select Membership icon at the bottom of the page and then select 'Add membership' button



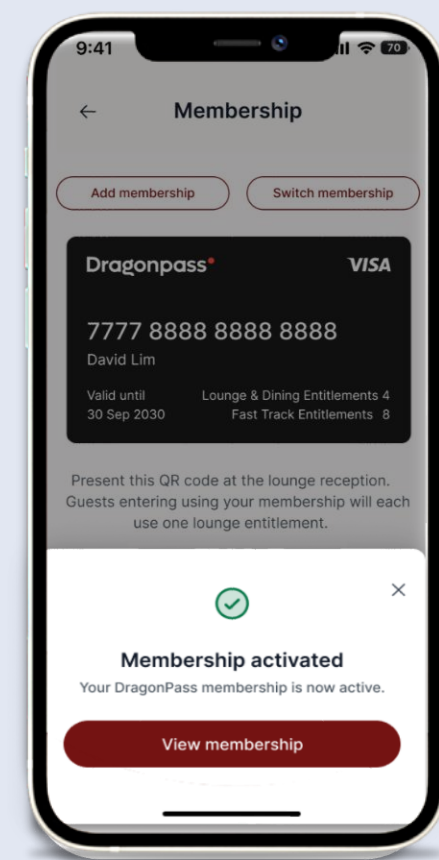
Select 'Activate membership'



Enter membership number and activation code. Select 'Continue' (button will become active once details are entered into the fields)



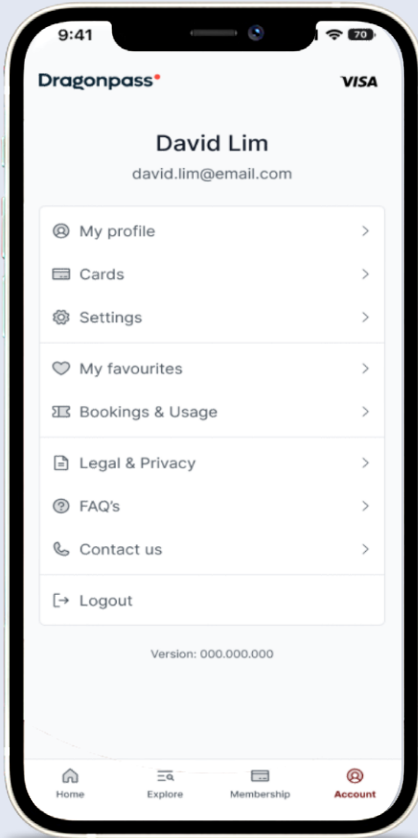
Review and accept T&C's



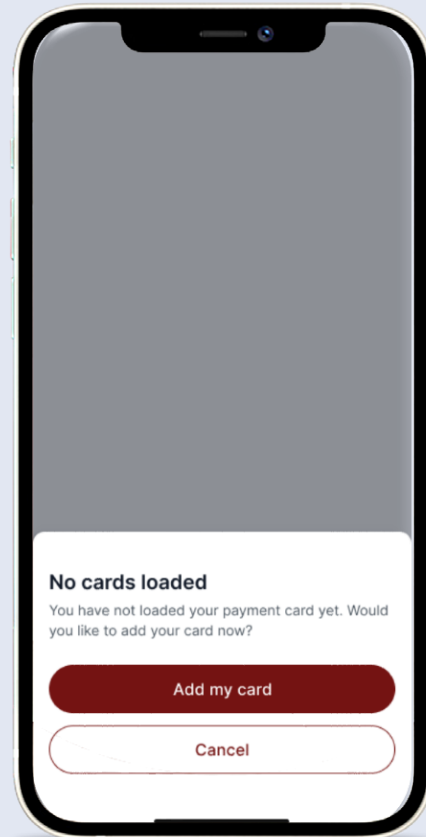
Success page



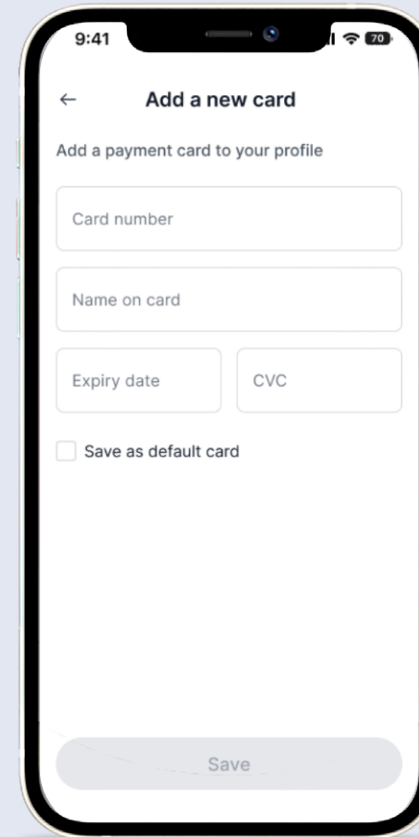
# Add card



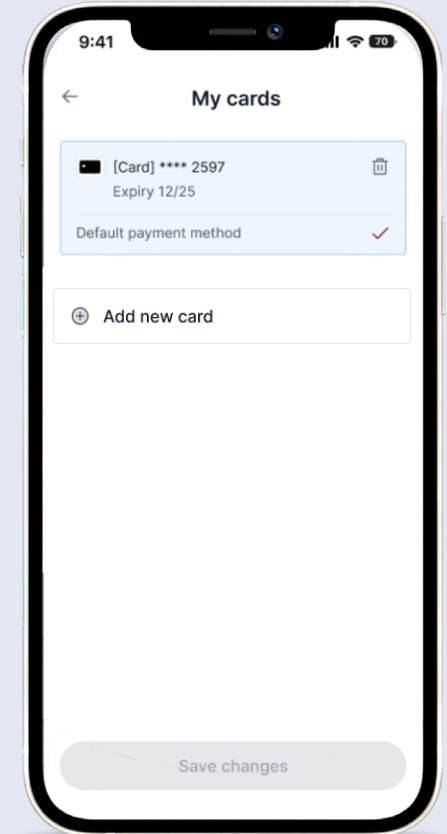
Select Account icon at the bottom of the page and then select 'Cards'



Select 'Add my card'

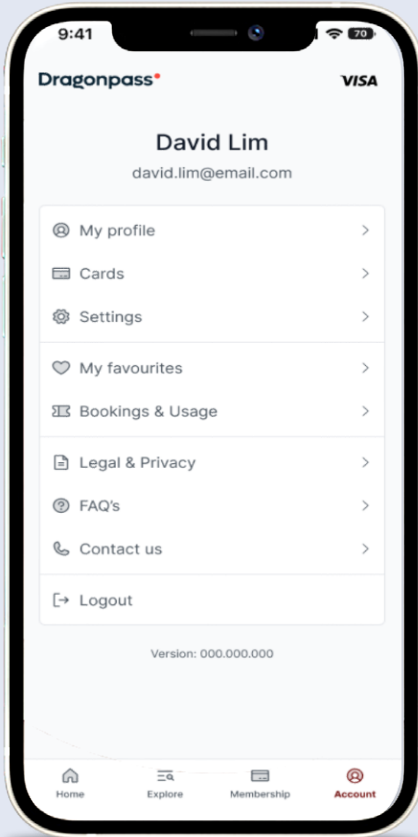


Enter card details and select 'Save' (button will become active once details are entered into the fields)

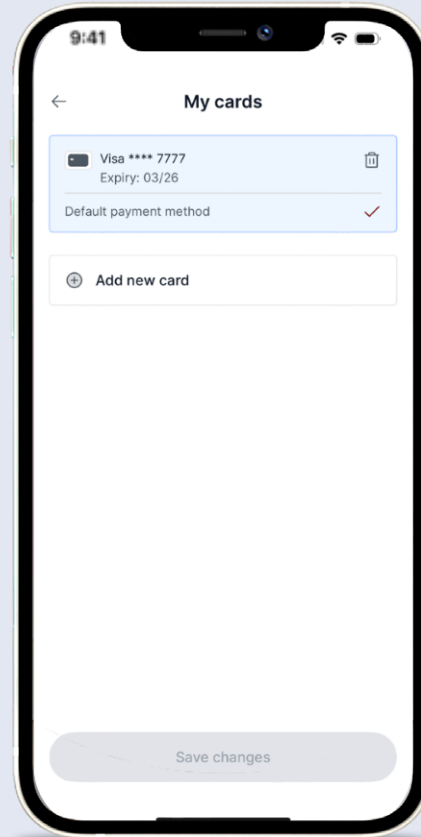


Card is added to 'Cards' section

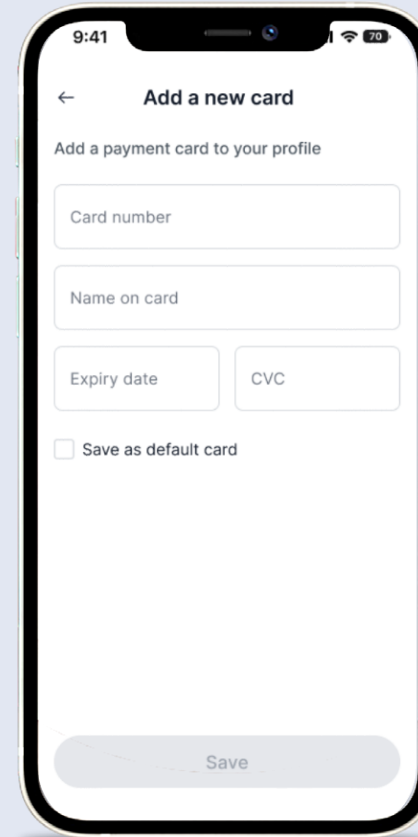
# Adding additional cards



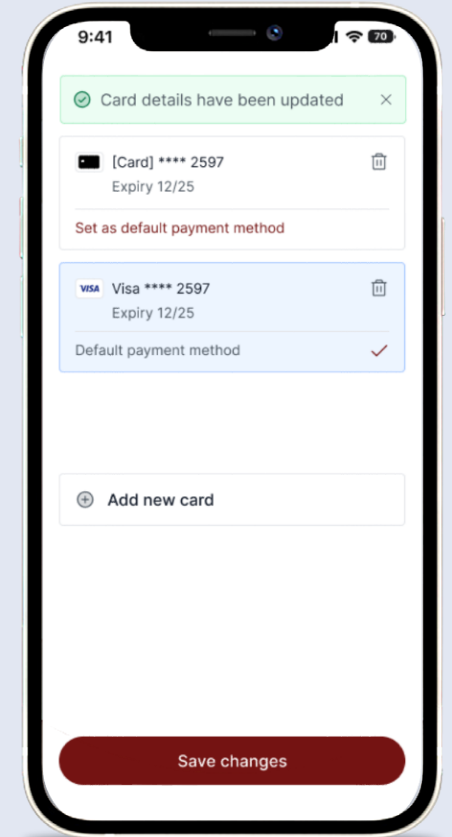
Select Account icon at the bottom of the page and then select 'Cards'



Select 'Add new card'

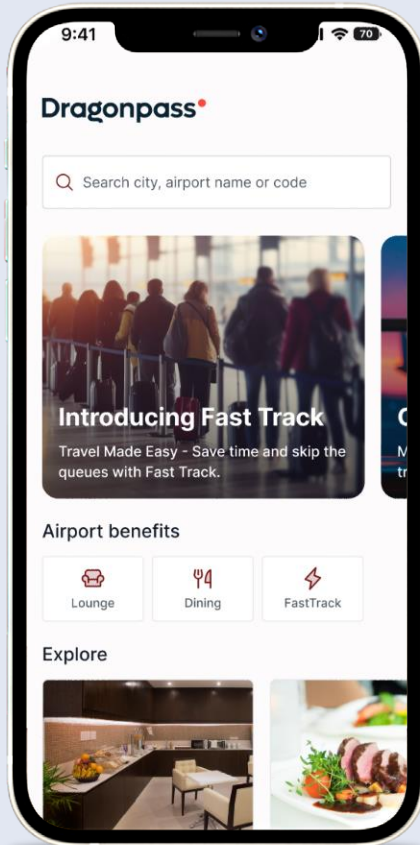


Enter card details, if required check Save as default card. Select 'Save' (button will become active once details are entered into the fields)

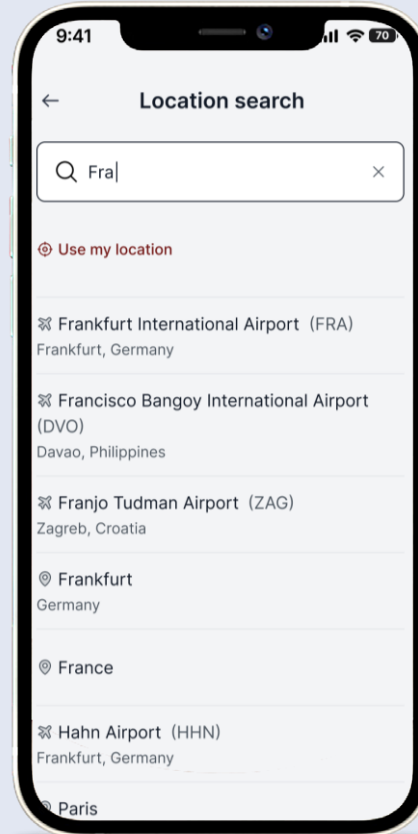


Details will show on Card section of Account page. User will see confirmation banner. Select 'Save Changes'

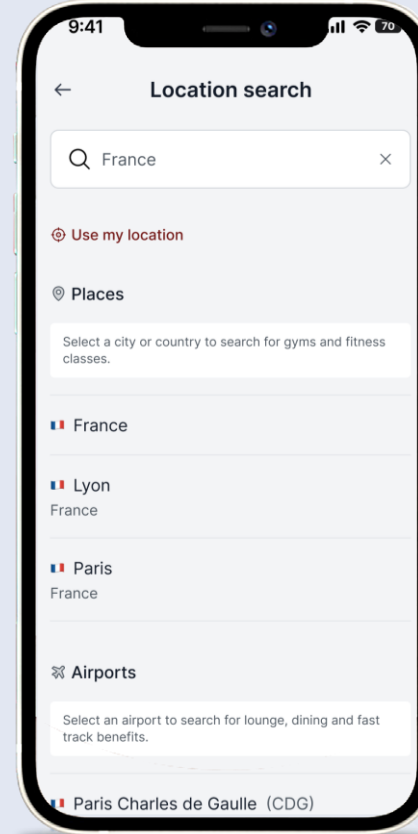
# Fitness – Find Gyms



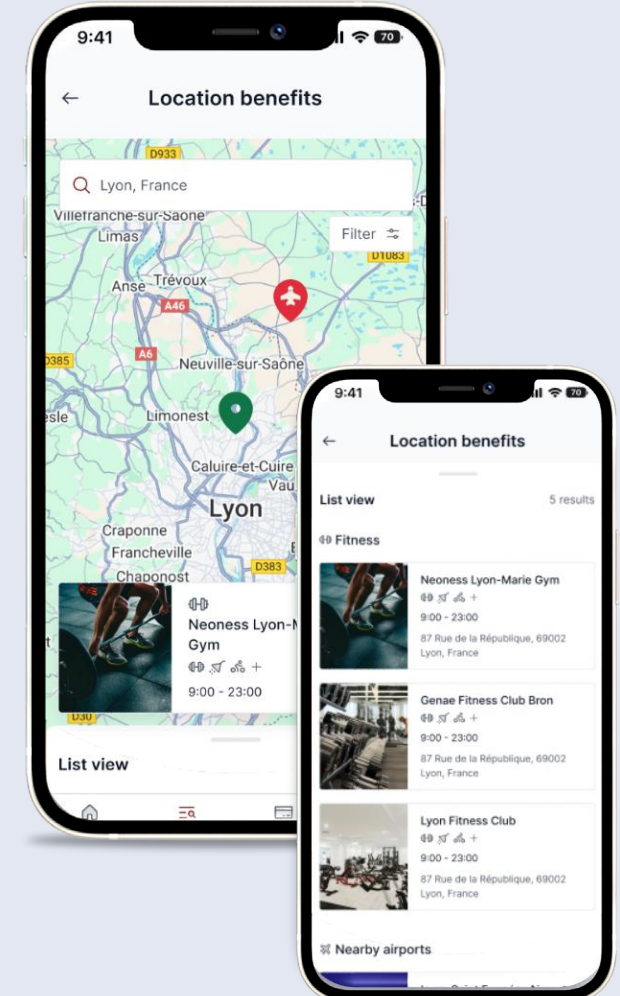
Select 'Fitness' icon on Home Screen underneath "Lifestyle & travel benefits"



Search locations (country or city), or use your location

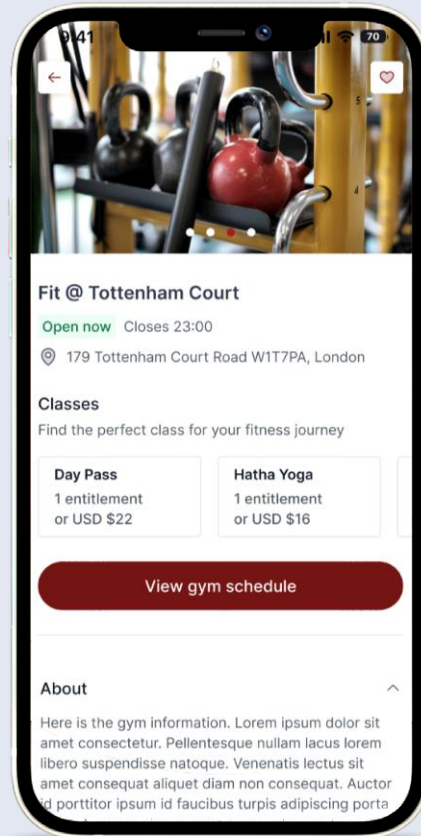


Select a city from search results (if no gyms, only airports will show)

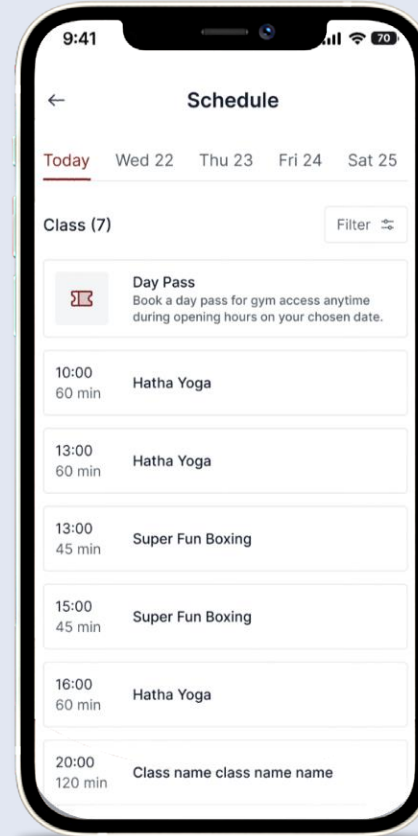


View available gyms on Map View or List View, and select to view.

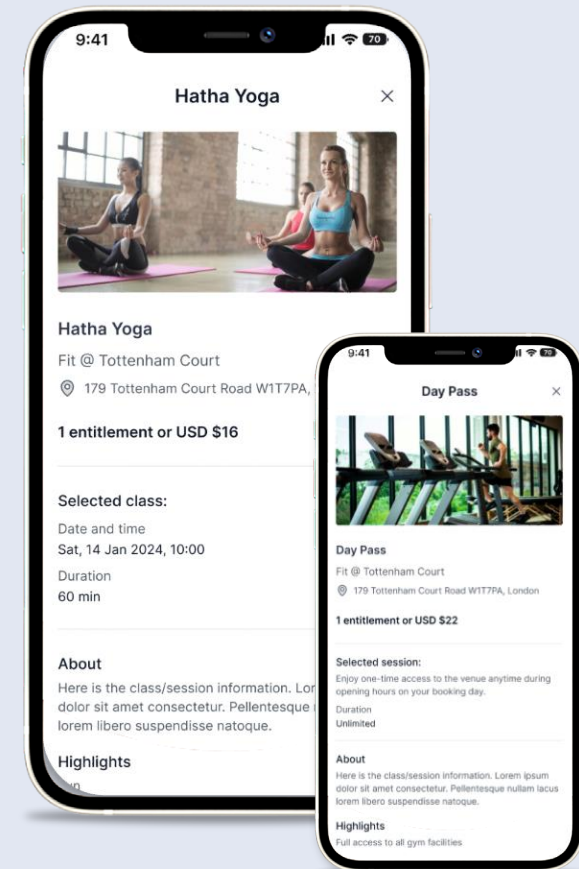
# Fitness – Gym/Class Listings



Browse gym information, facilities and view gym schedule / select day pass

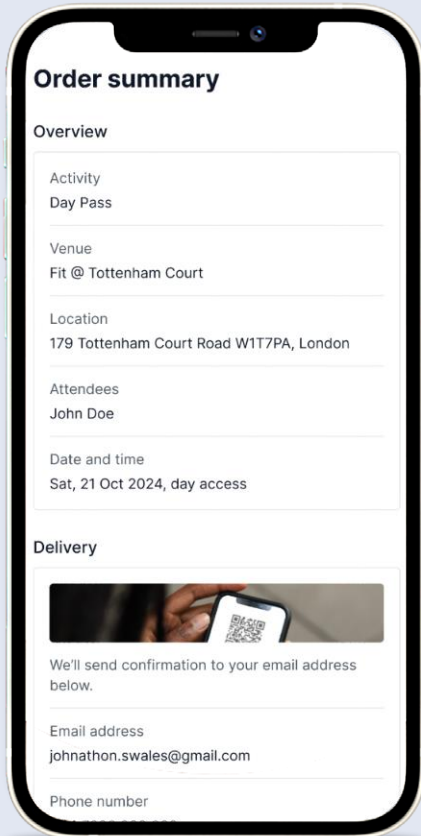


View gym schedule for next 7 days, and select to begin booking process

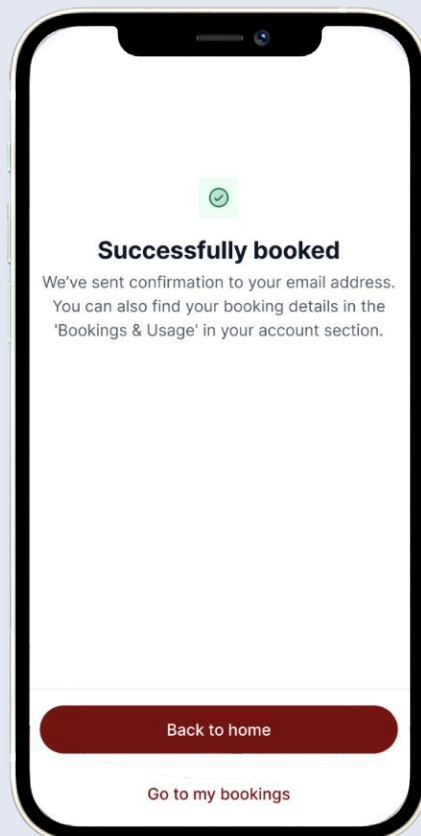


Review booking information for selected class or day pass

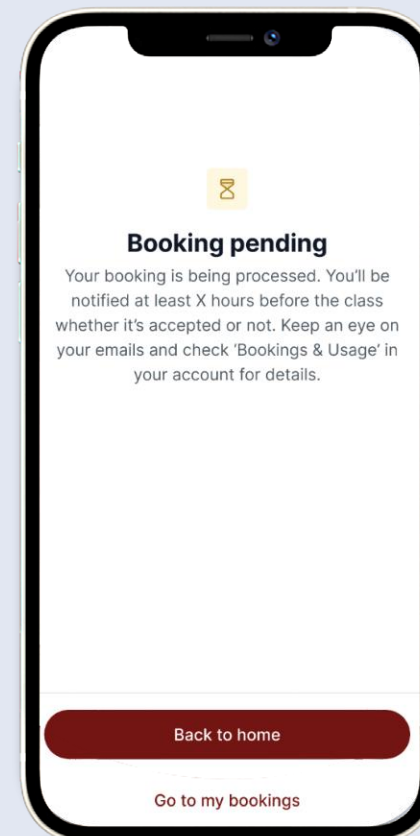
# Fitness – Booking Flow



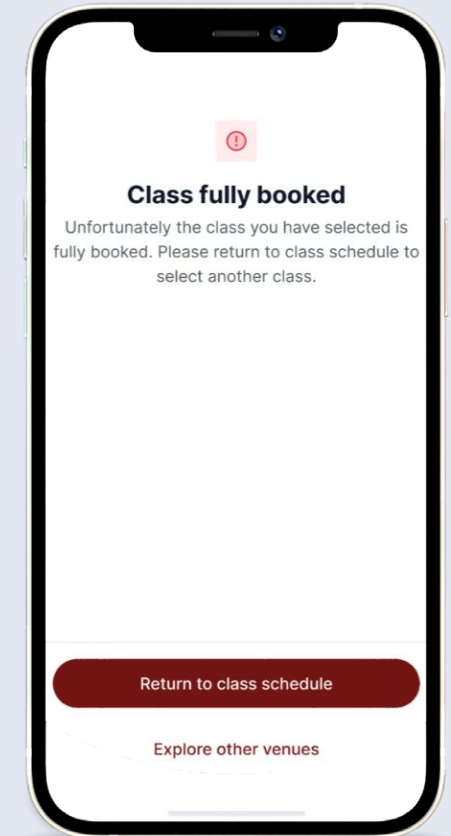
Review order information and select payment method (PAYG or Entitlement)



Successful Booking and Confirmation Email Sent to User



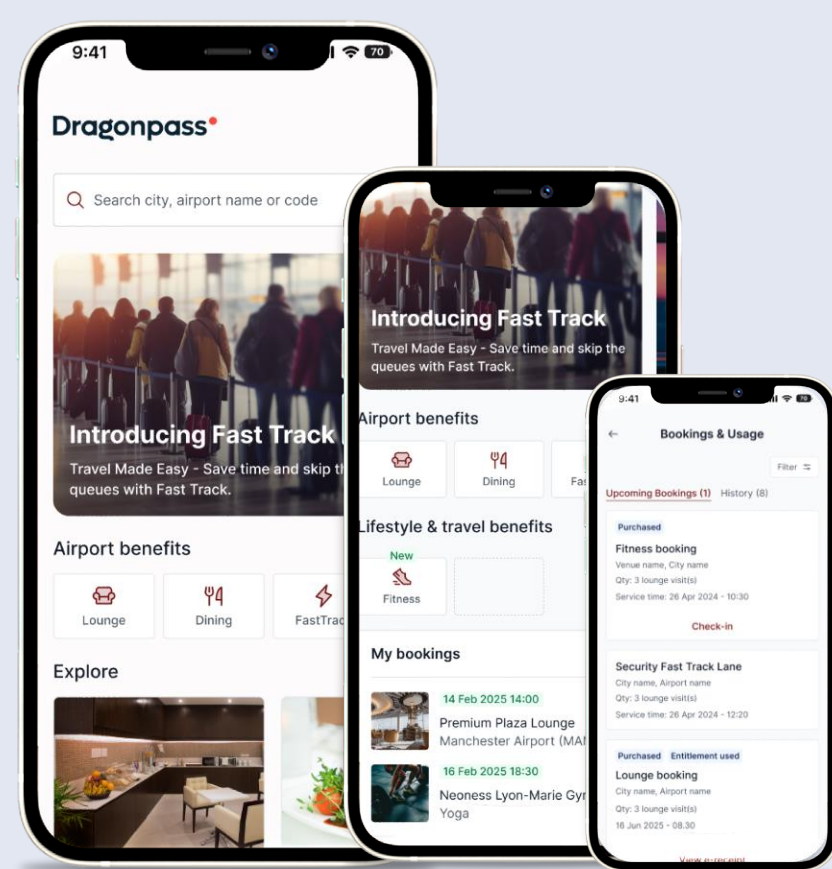
Booking Pending / awaiting gym confirmation (approx. 20% of gyms)



Class fully booked and booking not made due to this

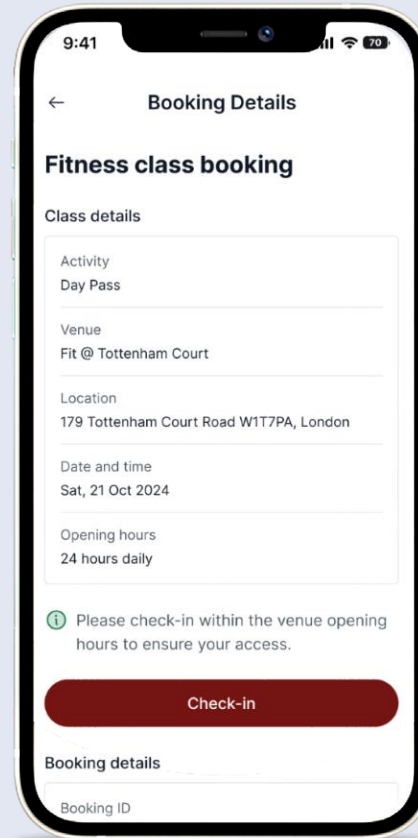


# Fitness – Check In



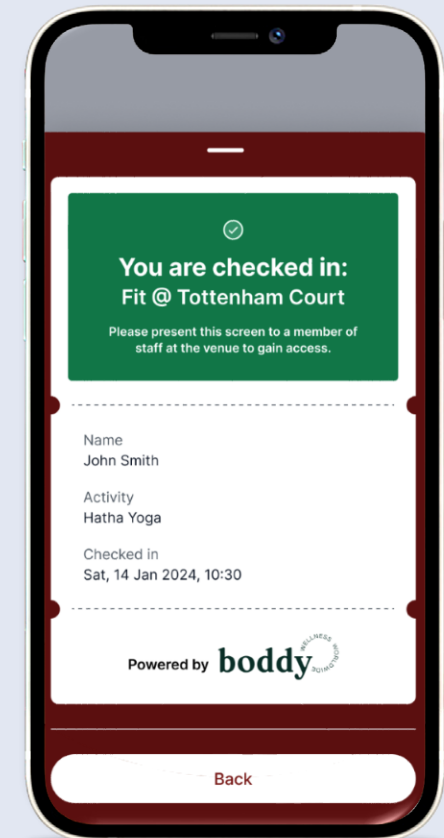
View booking on Home Screen in Upcoming Bookings module or at top of the page for imminent bookings.

User can also go into Bookings & Usage to press "Check in"



Press "Check-in" button up to 1 hour before class, and up to 1 hour after class.

User can also cancel booking 2+ hours before from here.



Show the Check-in screen to the gym provider and enjoy the gym/class!